

Survey Title: Pet Store Adoption-Education Events

Q11: If you visit stores selling ferrets, how supportive do you feel the staff is?

Response

All but one pet stores in our area is very supportive of the shelter & willing to take advice on ferret care & customer education.

depends on the shop really some will take the information on board others treat you like an idiot that knows nothing

uneducated staff

Most places are happy to advertise our rescue and are grateful for the additional information and support we can offer their ferret buyers. Some could care less however the majority are very positive about it all.

Absolutely rubbish

Generally supportive, BUT I work at one of the 2 stores part time, so that helps the support. The very much promote when I am there and steer people towards me even when I am not there.

They try to be supportive, and say that they push adoption, but it all comes down to the almighty dollar. But the store has been very good to us over the years.

most of them are fine and good helping

If I'm there, they'll refer someone to me about adoptions. Otherwise, they'll just sell what they have and not educate in the process.

They say the are adoption 1st but we know that they're not going to turn down a sale of a baby fert compared to ours which are usually 2 yrs & up. They don't tell them the benefits of adopting a older fert compared to a baby. Plus they push all the supplies like shampoo conditioner vitamins etc...

They aren't

Supportive, eh. They sometimes look 'put off'.
I was once followed by staffers in a Pet Land, then asked to leave.

They always have questions about ferrets. They know that they get accurate information from me. That's why they invite us.

Depends on the staff. Usually they are pretty good.

Usually they will promote that we will be there, either through a sign or on their online events calendars. The non-ferret stores will let people know about our adoptables. Petco usually only sends people to us that are looking to surrender ferrets, since they can't accept them.

Really varies

The staff at the stores I visit are VERY supportive.

Depends where a store with the same name of another store's staff are all different.

They could care less

My daughter works at a local pet store and all the staff are cognizant of proper care. They have mandatory training.

N/A

All 3 stores we visit are excellent and very supportive - The deliberately did not have ferrets in the store last December but had us in to show off shelter ferrets

They very heavily promote us being there.

Sometimes yes, sometimes no. If the manager really talked up us visiting, staff will chat & direct people to us. If they are clueless and uninterested, staff will be, too.

pretty supportive